

Health Care Services Available During Temporary Stay in Hungary

Dear Visitor,

You can find below information how to seek health insurance services during your temporary stay in Hungary.

Residents of EEA (European Economic Area) countries and Switzerland

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Residents of EEA (European Economic Area) countries and Switzerland



Residents of the European Union, Iceland, Norway, Liechtenstein and Switzerland, who are entitled to health care of the national health service or mandatory health insurance scheme of their respective countries of residence, can receive in Hungary the health care

- which becomes necessary
- on medical grounds
- during temporary stay in Hungary
- taking into account the *nature* of the benefits required and the *expected* length of stay.

The above benefits in kind are basically free of charge. In case of doubt the health care provider decides whether the needed treatment is medically necessary during the expected duration of the stay in Hungary. However, by virtue of decisions of the European Commission (n° 2004/481/EC and 2004/482/EC), all treatments are deemed necessary in case of

- dialysis,
- oxygen therapy and
- pregnancy and childbirth.

For getting the treatment in the same conditions as Hungarian insured persons, a **European Health Insurance Card (EHIC) or the Provisional Replacement Certificate (PRC) must be submitted to the health care provider.**



How to use the European Health Insurance Card in Hungary

Documentation required

You need both the European Health Insurance Card and your passport.

Doctors, Dentists & Prescriptions

You can only obtain treatment from surgeries which have a sign saying they are contracted with the National Health Insurance Fund In Hungarian: "OEP-pel szerződött szolgáltató".

Doctors consultations are free of charge, medical transport as well.

Emergency dental treatment is generally free. Any charges incurred are not refundable.

Private charges for seeing a doctor or dentist are not refundable.

Where a doctor or dentist issues a prescription, it should be taken to the pharmacy; no other documentation is required. Subsidy on medicines exists in the amount of 0% 50%, 70%, 90%, 100% of the prices. Prescribed medicines in Hungary can be subsidized a lump-sum basis as well. The amount you will have to pay at the pharmacy is a "co-payment" and therefore it is not refundable.

Hospital Treatment & Ambulance Costs

In-patient and out-patient hospital treatment is normally provided through a referral from a GP. There are a few cases where a referral is not necessary.

Treatment is free of charge, except where extra services are requested, e.g. in case of:

- a) Obtaining prescription treatment without a referral from a primary health care provider
- b) using a health care provider other than the one specified by the prescribing doctor,
- c) unnecessarily changing the contents of prescription treatment, causing extra costs,
- d) extra services (better room, meal condition etc.). Charges for extra services are not refundable.

If you are treated privately in a hospital, none of the charges are refundable.

Where to Obtain Refunds

There are no refunds available.

General Information

The European Health Insurance Card is required for each episode of treatment. It must be submitted to the physician treating you, or the patient's registration desk in hospitals or out-patient medical centres.

Lack of EHIC

If the insured person can not produce an EHIC while seeking necessary health care in Hungary, the health care provider can accept a retroactively issued PRC as well. The PRC must be submitted by the patient or forwarded via fax at latest within 15 days following the treatment. If a PRC can not be produced either in due time, the health care provider charges a fee for the treatment and issues an invoice. A refund of the invoiced amount is not possible in Hungary, however, the patient can apply for a reimbursement according to Hungarian tariffs from his/her competent health insurance institution after returning home.

Planned Treatment

If the EEA or Swiss resident wishes to receive a planned medical treatment in Hungary at the expenses of his/her competent health insurance institution, or enters Hungary with the purpose of getting health care, a prior authorisation is required. The competent institution certifies its consent on a form **E 112**. This form has to be submitted to the health care provider in order to get the treatment with the same conditions as Hungarian insured persons. An EHIC is not acceptable in such circumstances.

Croatia



Persons insured in Croatia, as well as their dependant family members are entitled to **urgent health care** services free of charge during their stay in Hungary. The immediately necessary treatments can be sought by submitting a **HR/HU 111** certificate. This form is issued on request by the competent regional office (*područni ured*) of the Croatian Health Insurance Institution (HZZO).

Bilateral Agreements on Social Policy and/or Health Care

The citizens of the following States can receive health care in immediately necessary cases free of charge. The document certifying the entitlement is the **PASSPORT** only.

- Angola
- Bulgaria
- Cuba
- Iraq
- Jordan
- Kuwait
- Macedonia (Former Yugoslav Republic of)
- Mongolia
- North Korea (Peoples' Democratic Republic of Korea)
- Romania
- Russia
- Serbia-Montenegro
- Ukraine
- Other States of the Commonwealth of Independent States (Содружества Независимых Государств)

Third Countries

Citizens and/or residents of countries, which are not part of the European Economic Area and which don't have bilateral agreements with Hungary on the provision of health care, have to pay full price for the health care services rendered in Hungary. According to the Hungarian legislation, the health care provider can set the fee basically freely, therefore the Hungarian National Health Insurance does not have influence on the amount of fee charged. However, in order to avoid discrimination, it is important that the health care provider applies consequently the same fee for same service. For this purpose, most health care providers have established price lists that can be consulted before the treatment.